ABC Company
Springfield Location
Workforce Analysis

Based on Snapshot Date: 99/99/9999

Organizational Unit: Customer Service Department

Job Code	Job Title	Total EMP	Total POC		Total EMP	W	AA	H	A	NA	PI	2+
CS001	Senior V.P. Customer Service (-HQ AAP)	1	0	**Male**	1	1	0	0	0	0	0	0
				Female	0	0	0	0	0	0	0	0
CS002	V.P. Customer Service	1	0	**Male**	1	1	0	0	0	0	0	0
				Female	0	0	0	0	0	0	0	0
CS005	Customer Service Manager	1	0	**Male**	1	1	0	0	0	0	0	0
				Female	0	0	0	0	0	0	0	0
CS010	Customer Service Support Representative	142	6	**Male**	58	55	2	1	0	0	0	0
				Female	86	38	32	16	0	0	0	0
CS010	Customer Service Support Representative (+Burlington AAP)	2	1	**Male**	1	1	0	0	0	0	0	0
				Female	1	0	0	1	0	0	0	0
	Grand Total #	147	7	**Male #**	61	58	2	1	0	0	0	0
	Grand Total %		4.76%	**Male %**	41.50%	39.04%	1.37%	0.68%	0.00%	0.00%	0.00%	0.00%
				Female #	86	38	32	16	0	0	0	0
				Female %	58.90%	26.03%	21.92%	10.96%	0.00%	0.00%	0.00%	0.00%

Organizational Unit: Merchant Services Department

Job Code	Job Title	Total EMP	Total POC		Total EMP	W	AA	H	A	NA	PI	2+
MS002	Director, Merchant Services	1	0	**Male**	1	1	0	0	0	0	0	0
				Female	0	0	0	0	0	0	0	0
MS005	Merchant Services Manager	1	1	**Male**	1	0	1	0	0	0	0	0
				Female	0	0	0	0	0	0	0	0
MS010	Merchant Sales Representative	11	2	**Male**	8	7	1	0	0	0	0	0
				Female	3	2	0	1	0	0	0	0
MS020	Merchant Reconcilliation Representative	6	0	**Male**	5	0	0	0	0	0	0	0
				Female	1	0	0	0	0	0	0	0
	Grand Total #	19	3	**Male #**	15	0	0	0	0	0	0	0
	Grand Total %		15.79%	**Male %**	78.95%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
				Female #	4	0	0	0	0	0	0	0
				Female %	21.05%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%