



Customer Service Call Center
Senior V.P. (White, Male)
Toal M=421: BM=19; HM=14; AIM=6
Toal F = 436: BF=34; HF=12; AIF=3

Customer Service Department
V.P. Customer Service (White, Male)
Total M=187: BM=12; HM=2; AIM=2
Total F=203: BF=14; HF=6; AIF=1

Merchant Services Department
Director, Merchant Services (White, Male)
Total M=27: BM=2; AIM=1
Total F=30: BF=1; HF=1

Onsite Services
Manager, Site Services (White, Male)
Total M=8: BM=2; HM=3
Total F=21: BF=9; HF=4

Customer Service Management
Manager, Customer Service (White, Male)
Total M=18: BM=2; HM=1
Total F=4: BF=1

Merchant Services Management
Manager, Merchant Service (Black, Male)
Total M=24: BM=3
Total F=2

Human Resources
Manager, HR (White, Female)
Total F=8: BF=2

Customer Support Representatives
Total M=58: BM=16; HM=3
Total F=86: BF=32; HF=16

Merchant Sales
Manager, Sales & Marketing (White, Male)
Total M=8: BM=1
Total F=3: HF=1

Security Services
Manager, Security (White, Male)
Total M=4

Merchant Reconciliation
Manager, Controls (White, Male)
Total M=5
Total F=1

General Administration
Manager, Admin. Services (White, Female)
Total M=2
Total F=31: BF=7; HF=4